



# FACT SHEET

## OCCUPATIONAL CERTIFICATE: QUALITY CONTROLLER – NQF LEVEL 4

### About the qualification

This qualification prepares learners to become Quality Controllers who verify and validate product and process quality at all stages of production. The role focuses on maintaining compliance with legislation, standards, and customer specifications across industries.

### Type of qualification

Occupational Certificate (QCTO-accredited)

### Career & Job Opportunities

- Quality Control Officer / Analyst
- Production or Process Quality Technician
- Quality Assurance Manager
- Quality Control Inspector
- Quality Engineer
- Compliance Auditor

### Admission Requirements

- NQF Level 3 with Mathematical Literacy, OR
- Occupational Certificate: Quality Inspector (NQF Level 3) + 2 years of industry experience
- RPL available for professionals with relevant skills

### Duration

- 12 months (includes theoretical knowledge, practical application, and workplace learning)

### Modules Include:

- Quality Control Principles and SOPs
- Testing Practices and Product Specifications
- Data Analysis and Reporting
- Legal, Safety, and Regulatory Standards
- Fault Finding and Problem-Solving in QC

### On completion of this qualification students will be able to:

- Conduct quality inspections at input, process, and output stages
- Validate compliance with national and international standards
- Identify and analyse process deviations or non-conformances
- Recommend corrective and preventative actions
- Apply workplace safety, quality, and environmental protocols



## Subjects covered

| SEMESTER 1       |                                     |                                                                                                                                                                                                                                                                                                                                                                                          |
|------------------|-------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Knowledge module | SUBJECT 1                           | KM-01, Legal and other Requirements for Quality Control, Level 4, 7 Credits.<br>KM-02, Introduction to Quality Control, Level 3, 6 Credits.<br>KM-03, Personal Attributes for Interacting Effectively in the Workplace, Level 4, 3 Credits.<br>KM-04, Quality Control Principles, Level 4, 6 Credits.<br>KM-05, Process, Product, Service and Resource Requirements, Level 4, 7 Credits. |
| Knowledge module | SUBJECT 2                           | KM-06, Testing Practices and Resources, Level 4, 7 Credits.<br>KM-07, Data and Information Analysis, Level 4, 8 Credits.<br>KM-08, Problem Solving for Quality Control, Level 4, 4 Credits.<br>KM-09, Quality Inspection Practices, Level 3, 10 Credits.                                                                                                                                 |
|                  |                                     | REVISION                                                                                                                                                                                                                                                                                                                                                                                 |
| SEMESTER 2       |                                     |                                                                                                                                                                                                                                                                                                                                                                                          |
| Practical module | SUBJECT 3                           | PM-01, Conduct Quality Inspections during and at the End of the Process to Verify Product and Service Quality, 3 Level, 10 Credits.<br>PM-02, Test Input and Process at Various Stages of Operation as well as the Final Product or Service, Level 4, 8 Credits.<br>PM-03, Analyse Data and Present Information, Level 4, 8 Credits.                                                     |
| Practical module | SUBJECT 4                           | PM-04, Troubleshoot and Problem-solve Quality Non-conformance, Level 4, 8 Credits.<br>PM-05, Adhere to Occupational Health and Safety, Environmental and Risk Requirements, Level 3, 1 Credit.                                                                                                                                                                                           |
| Workplace module | FINALISATION OF EVIDENCE COLLECTION | WM-01, Induction, Company Processes and Inspection Procedures, Level 3, 16 Credits.<br>WM-02, Input and Output Quality Control, Level 4, 20 Credits.<br>WM-03, Process Input and Product/Service Testing, Level 4, 22 Credits.<br>WM-04, Data Analysis, Fault Finding and Recommendations for Non-conformances, Level 4, 22 Credits.                                                     |
|                  |                                     | EXAMINATION                                                                                                                                                                                                                                                                                                                                                                              |



## Examination

For each subject, there will be an examination component (knowledge and practical). All subject exams will have to be successfully completed, as well as all Workplace evidence collected, logged and signed off, to be considered for the External Integrated Summative Assessment (EISA).

## Course material and exam fees

Study material, textbook and examination fees are included in the tuition fee. Students are required to cover any additional costs associated with practical activities and excursions.

## Language policy

All classes and assessments are conducted in English. Learners need to be able to understand spoken English and complete their assessments in English.

## Disclaimer

Amilak Training Center reserves the right to change the programme content due to changes in the regulatory environment, market requirements and other reasons. All possible measures will be taken to minimise inconvenience to students.

I, \_\_\_\_\_ (student name),  
hereby acknowledge that I understand the information stated in this factsheet and fully comprehend the specifics explained above pertaining to this qualification.

Student signature: \_\_\_\_\_ Date: \_\_\_\_\_



## About us

We are a fully accredited Private Technical and Vocational Education and Training (TVET) College which offers a wide range of quality Online and face-to-face tertiary learning opportunities. Certificates, Diplomas & professional qualifications can be obtained in Procurement and Supply chain management, business management, accounting, information technology and engineering. In addition, we also offers customised corporate training, procurement consulting services as well as a wide range of short courses.

We are accredited as a skills development service provider under the Quality Council for Trade and Occupation (QCTO) and Department of Education (DHET). Furthermore, we are an approved Chartered Institute of Procurement and Supply (CIPS) Study and Examination Centre. Other registrations include the Institute for Chartered Bookkeepers (ICB) the Sector Education and Training Authority (SETA) (MICT & SERVICES–SETAS).

## Accreditations

Department of Education (DHET): 899992818

Mict-Seta Number: ACC /2015/07/0035

QCTO – Nated N4 – N6: QCTO Nated/15/0108

CIPS Accreditation Number: 005544659

ICB Accreditation Number: 300929

Services–Seta Number: 13238

We are guided by the philosophy of excellence through education and making a difference in our communities. We offer skills development programmes that contribute to the ever increasing occupational skills in our nation and beyond.

We also offer research, workshops, conferencing and customised corporate training.

## Institutions we partner with



CompTIA

